Restrictions on the use of the flespi platform

By accessing, viewing or otherwise using the flespi platform, or any other related services, the Customer acknowledges that the Customer has read, understood and agrees to the restrictions on the use of the flespi platform ("Restrictions") described below and that the Customer's use of the flespi platform at all time is subject to these Restrictions.

	Free	**Start**	**Pro**	**Enterprise**	**Ultimate**	**Action if exceeded**
Telematics hub						
Maximum channels	2	30	100	1 000	10 000	additional channels are blocked
Maximum streams	1	30	100	1 000	10 000	additional streams are blocked
Maximum devices	10	5 000	50 000	200 000	2 000 000	additional devices are blocked
Maximum plugins	1	30	100	1 000	10 000	additional plugins are blocked
Maximum device groups	1	100	1 000	10 000	100 000	additional device groups are blocked
Maximum assets	10	5 000	50 000	200 000	2 000 000	additional assets are blocked
Maximum geofences	10	5 000	100 000	1 000 000	10 000 000	additional geofences are blocked
Maximum calculators	5	1 000	10 000	100 000	1 000 000	additional calculators are blocked
Maximum modems	2	10	30	100	10 000	additional modems are blocked
Active connections per channel	10	2 000	20 000	50 000	200 000	new connections paused in TCP backlog; unidentified devices dropped first
Stored data per channel	100 MB	10 000 MB	10 000 MB	10 000 MB	10 000 MB	devices disconnected until buffer is read or cleared
Channel traffic per minute	10 MB	50 MB	200 MB	1 000 MB	2 000 MB	top-consuming devices disconnected for 1 minute
Channel messages per minute	500	5 000	50 000	200 000	500 000	top-consuming devices disconnected for 1 minute
Channel UDP packets per minute	1 000	10 000	100 000	200 000	500 000	excess datagrams dropped for 1 minute
Stored data per stream	100 MB	10 000 MB	10 000 MB	10 000 MB	10 000 MB	new messages are discarded
Stream traffic per minute	10 MB	50 MB	200 MB	1 000 MB	2 000 MB	stream suspended for 1 minute
Stored data per device	100 MB	10 000 MB	10 000 MB	10 000 MB	10 000 MB	new messages are discarded
Plugin traffic per minute	1 MB	20 MB	50 MB	200 MB	1 000 MB	new messages are discarded
Plugin messages queue size	100	5 000	20 000	50 000	200 000	new messages are discarded
Media data stored per device	100 MB	10 000 MB	10 000 MB	10 000 MB	10 000 MB	device media functionality is blocked
Device media traffic per minute	100 MB	200 MB	500 MB	1 000 MB	2 000 MB	device media access is suspended for 1 minute
Maximum monthly SMS using flespi modem	10	1 000	2 000	5 000	10 000	additional SMS are rejected in the current month

	Free	Start	Pro	Enterprise	Ultimate	Action if exceeded
Platform						
Maximum access tokens	100	10 000	30 000	100 000	1 000 000	additional access tokens are blocked
Maximum subaccounts	3	1 000	10 000	100 000	1 000 000	additional subaccounts are blocked
Maximum grants	3	1 000	10 000	100 000	1 000 000	additional grants are blocked
Maximum limits	1	100	1 000	10 000	100 000	additional limits are blocked
Maximum webhooks	2	20	100	1 000	10 000	additional webhooks are blocked
Maximum realms	2	100	1 000	10 000	100 000	additional realms are blocked
Maximum realms users	5	10 000	30 000	100 000	1 000 000	additional realms users are blocked
Maximum identity providers	2	5	10	100	1 000	additional identity providers are blocked
Maximum AI agents	1	50	500	2 000	10 000	additional ai agents are blocked
Maximum AI connectors	2	100	500	2 000	10 000	additional ai connectors are blocked
REST/MQTT traffic per minute	50 MB	2 000 MB	3 000 MB	4 000 MB	8 000 MB	intensively used tokens are suspended[1] for 1 minute
REST API requests per minute	200	2 000	10 000	200 000	1 000 000	intensively used tokens are suspended[1] for 1 minute
Webhook traffic per minute	10 MB	50 MB	100 MB	200 MB	500 MB	webhook suspended for 1 minute
Stored data per webhook	100 MB	10 000 MB	10 000 MB	10 000 MB	10 000 MB	new events are discarded
Logs storage period	30 days or 3GB	30 days or 3GB	30 days or 3GB	30 days or 3GB	30 days or 3GB	obsolete log records are deleted
Account inactive	60 days	∞	∞	∞	∞	account is deleted
Maximum monthly AI credits available	1000	100 000	500 000	2 000 000	10 000 000	additional AI operations are rejected in the current month
AI/MCP requests per minute	10	30	60	200	500	AI/MCP requests are suspended[1] for 1 minute

Storage						
Maximum containers	20	10 000	100 000	1 000 000	10 000 000	additional containers are blocked
Stored data per container	100 MB	10 000 MB	10 000 MB	10 000 MB	10 000 MB	new messages are discarded
Maximum CDNs	5	1 000	10 000	100 000	1 000 000	additional CDNs are blocked
Stored data per CDN	200 MB	10 000 MB	10 000 MB	10 000 MB	10 000 MB	file exchange is blocked
CDN traffic per minute	200 MB	1 000 MB	2 000 MB	4 000 MB	5 000 MB	file exchange is suspended for 1 minute

MQTT broker						
Active MQTT sessions	50	5 000	50 000	1 000 000	10 000 000	new sessions are discarded
Max subscriptions per MQTT session	200	5 000	5 000	5 000	5 000	new subscriptions are discarded
MQTT messages per minute	20 000	2 000 000	5 000 000	50 000 000	500 000 000	intensively used tokens are suspended[1] for 1 minute
Persistent MQTT session storage	100 MB	1 000 MB	1 000 MB	1 000 MB	1 000 MB	session is deleted
MQTT retained messages storage	100 MB	10 000 MB	10 000 MB	10 000 MB	20 000 MB	new retained messages are not stored

[1]token suspended – all REST API requests and MQTT sessions with this token are temporarily rejected.

The Company has the right to change Restrictions at its discretion unilaterally and extrajudicially. The amended Restrictions are brought by the Company to the general public by posting (publishing) relevant information on the Company's website at the following address: https://flespi.com/en/docs/restrictions. Amendments shall enter into force no earlier than twenty-five calendar days after their publication. No additional notice from the Company is required. The Parties unconditionally agree that silence (the absence of notifications of cancellation of the Contract or disagreement with the change of Restrictions) is recognized as the consent of the Customer with the amended Restrictions.

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